

HLC Express Site Instructions

Access the HLC Express Site

1. Open your internet browser. (HealthStream supports Internet Explorer.)
2. Enter this web address: www.healthstream.com/hlc/emoryhc
3. The system will do a browser check to let you know if your computer meets the minimum requirements to successfully launch a course in HealthStream.

Create or Access an Account

1. **First Time Users**
 - a. You will need to create an account.
 - b. If you have access to the EHC network, use your EHC network login ID as your user ID and password.
 - c. If you do not have access to the EHC network, create your own unique ID and use it as both your user ID and password.
2. **Returning Users**
 - a. If you have not accessed the site in the past calendar year, your account will have been deactivated.
 - b. Please do not create another account. You will want all your course completions in one account.
 - c. Send a request to reactivate your account to odls@emoryhealthcare.org or call Organizational Development during business hours, M-F, 7:30a-4:00p, at 404-712-7167.
3. Enter your User ID and Password to log in. After a successful log in, you may be prompted to change your password. If prompted, use the word express as your new password.

EMORY HEALTHCARE HealthStream Learning Center (HLC Express Site)

Sign In

User ID

Password

Login

[Password reminder](#) [Forgot your password?](#)

[First time students click here to register.](#)

Questions: For clarification as to which site to use, account reactivation, password assistance, etc., contact Organizational Development via email at: odls@emoryhealthcare.org or call us at 404.712.7167 (M-F, 7:30am-4pm)

Login Instructions

This **HLC Express Site** is for non-EHC staff (e.g., community physicians, agency/contractors, Emory Univ staff, residents & fellows.) EHC employees & providers must log into the **EHC HLC**.

First Time Users

Click the [First time students](#) link. If you have access to the EHC network, use your EHC network login ID as your user ID and as your password. If you do not have access to the EHC network, create your own ID and use it as both your login ID and password.

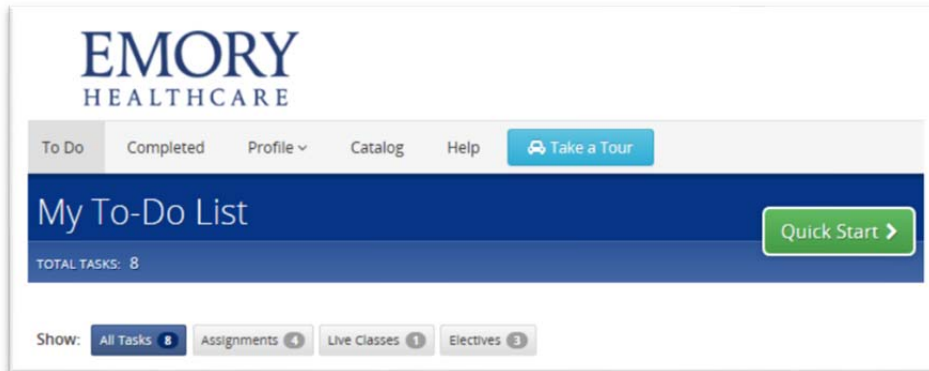
Returning Users (Effective 1/4/2016)

If you have previously created an HLC Express account, log in with your User ID and password. After logging in, you may be prompted to change your password. If prompted, we suggest you use the word **express** as your new password.

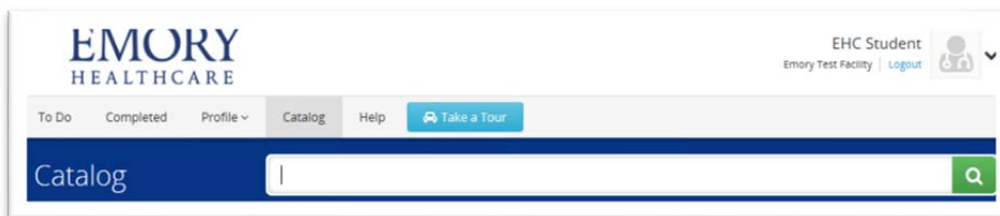
If you have previously created an account and have not used it within the past year, your account has been deactivated. Email us to reactivate.

Find a Course

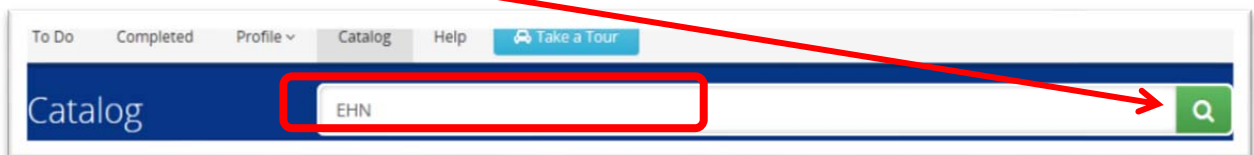
1. After you login to the HLC, the default view is the To Do page



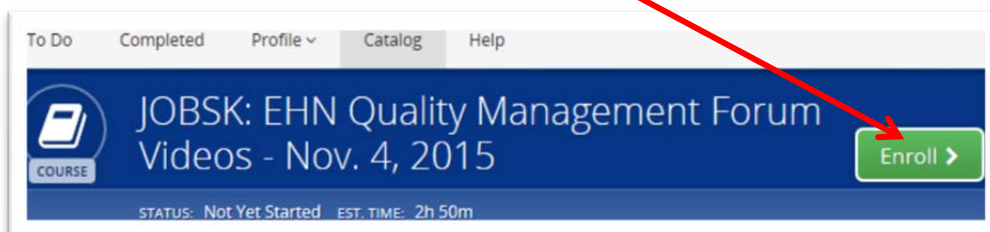
2. To self-enroll in a course, click the Catalog tab.



3. Type part of the course title or course number (if applicable) in the search field and click Search. (for example: 6262x or EHN)



4. When the search results are displayed, click the course title:
[JOBKS: EHN Quality Management Forum Videos - Nov. 4, 2015 - 6262x](#)
5. When the course opens, click Enroll in this Course.



6. To begin click the first learning activity link in the course.

Where is my "In-Progress" Course...? (I was interrupted and unable to finish)

- After you log into the HLC, the default view/tab is now called the To Do page – My To Do List. To view a Course still "In Progress", **Click** on the Course Title and click on Resume [Resume](#).

What happens to my Course...? (Completed)

- After you log into the HLC, the default view is now called the To Do page – My To Do List., this is where your "In-Progress" Courses will remain, until they are COMPLETE.
- To view a Course after completion, **Click** on COMPLETED tab to find and open the completed Course.